

Reservation, Access, and Cancellation policy for the accommodation

Reservation Policy:

Reservations will be made according to the quantitative entry form information submitted in FISU OAS by each participant country and according to official days of arriving and departure.

Final booking will be made according to the travel plan submitted in FISU OAS, but always respecting arriving and departure days.

Participants will accommodate in rooms with 2 beds except for the head of delegation that will have a single room.

Early check-in or late check-out is subject to bed/room availability on the relevant day, to be reconfirmed in advance (8 days before) by the OC.

An extra fee might be chargeable for early check-in or late check-out. OC will inform the team of the amount to be applied and conditions for the payment.

Payments

All payments must be done according to the deadlines defined by the FISU Regulations.

Access Policy:

Check-In Time: 15:00 – 00:00 Check-Out Time: 11:00hrs

It is mandatory for all guests to produce a valid identity document upon check-in; for foreign guests a valid passport and for domestic guests, a valid identity card shall be accepted as proof of identity.

OC will inform the participants of the Check-in and check-out procedures in advance.

Cancellation Policy:

In case of withdraw or no show of a participant:

- If it's done before the end of the deadline of the submission of the QEF: no cost.

- If it's done after submission of the QEF and before the end of the IEF deadline: 50% of the participation fee will be charged.
- If it's done after the IEF deadline: 100% will be charged.

Refunds will be processed in the month after the last day of competition of the event.
In case of cancelation due to injury or medical reason (duly proved):

- If it's done before the end of the deadline of the submission of the QEF: no cost.
- If it's done after submission of the QEF and before the end of the IEF deadline: 25% of the participation fee will be charged.
- If it's done after the IEF deadline: 50% will be charged.

Smoking and Pets:

All rooms are non-smoking. Smoking is only allowed in the outside.

Damages and Liabilities:

Participants are responsible for any damages caused to the room or accommodation building during their stay.

Each country will need to pay a deposit (for damages) for each room assigned to. Amount to be informed in the Official Bulletin. Amount will be returned if there is no damage in the room.

Noise and Behavior:

Participants are expected to respect the quiet enjoyment of other participants. Excessive noise or disruptive behavior may result in eviction without a refund.

Safety and Security:

Participants should adhere to all safety and security guidelines provided. OC is not responsible for any accidents, injuries, or losses that occur on its premises.